

Connect your small business to your customers: An Introduction to Google business tools, a free class offered by The Oak Bluffs Library

Helpful reminders and links to answer your questions

When: Wednesday July 1st, 90 minutes; 1:00pm- 2:30pm

I. Google my business intro

- Google is currently offering G-Suite to Nonprofits for free during Covid-19. Increase cloud storage and security by signing up for this service. Information about pricing and registration is below: https://www.blog.google/outreach-initiatives/nonprofits/new-countries-q-suite-discounts/
- Quick videolinks on Google business Small Solves. These 2-3 minute videos cover topics we went over in class and beyond. Check them out for a refresher or to learn about a new skill!
 https://www.youtube.com/playlist?list=PLioTR_jPKuQ4ijJKksNBOYqDxYVil4CV9
- FAQs and help for Google my Business pages
 - https://support.google.com/business/answer/4566671?hl=en

Helpful links for Google my Business Pages: (Click on the links to access)

Determine if my business is eligible to be on Google Maps	Reply to my reviews
Get to Google My Business to edit my listing	Contact another verified page owner
Understand my business profile status	Delete a page in my account

1



Hide my address from public view	Close my old location in my account
Add a Manager or Admin to my listing	Report a business as moved or closed that is not in my account
Transfer ownership of my page to someone else	Access my business page on a mobile device
Business eligibility & ineligability	
Recommend what photo shows first in Google Search	Report Abusive Robocalls

II. Tools to support your business

- g.co/testmysite
- g.co/trends
 - Change the language on your website or listing to get more traffic
- Must add plug-in to your website for his tool: g.co/analytics

III. Google Meet: Meet with colleagues or customers virtually

meet.google.com

How to schedule a video meeting

Schedule a video meeting from Google Calendar:

It's easy to schedule a Meet video meeting in Google Calendar—just create an event and add your guests to it. A video meeting link and dial-in number (if you are a G Suite user) is added to a Calendar event either by inviting one or more guests to the event, or by clicking Add conferencing.



Note: Guests can forward the meeting link to other people. If someone tries to join who was not invited to the Calendar event, a meeting participant from your organization must accept their request. For meetings organized by a personal Google Account, only the meeting creator can admit these participants.

Steps are as follows:

- 1. In Calendar, create an event.
- 2. Click Add guests and enter the names or email of the people you want to invite.
- 3. Click Save.
- 4. Click Send to notify guests.